



MemberDirect

GET WHAT YOU NEED,
WHEN YOU NEED IT,
ALL ONLINE. . .

WWW.SBCERA.ORG/MD

Account or Benefit Summary Page

MemberDirect provides you with access to personalized SBCERA membership and benefit information 24 hours a day, 365 days a year. Sign up by going to www.SBCERA.org/MD. You can also login from the website using the MemberDirect login button.

The information on this page is accurate at the time it was posted, and is provided in part by you. Please ensure the information is up-to-date. Depending on your status, you will see different information and menus to the right and at the bottom.

Communications and Forms Menus

Under the Communications Menu, Correspondence includes communication with SBCERA such as forms, appointment requests, and eCorrespondence notifications. Member statements include your annual statements since January 2014. To update information in your account, you may need to submit a form. Under the Forms Menu, you will find both pre-filled downloadable forms that you can print and mail in, as well as electronic forms that are sent directly to SBCERA from MemberDirect (including the Request for a Service Purchase Estimate).

Demographics Section

If you are an Active Member, your address, phone and email are likely provided by your employer, so if these need to be updated, start with your Human Resources or Payroll Department.

If you are a Retired or Deferred Member, you may update your email and phone number using Member Direct; however, your address and other information can only be changed using a form. SBCERA requires a hard copy form with an original signature to prevent fraud and for verification purposes.

Important Menus and Pages

Retirees and payees can view, download and print 1099-R tax forms for each benefit type received dating back to 2005, and can also view benefit information. If you are an Active Member, you will also see Member Information and Seminars. Make sure the appropriate beneficiaries are listed under the Nominated Beneficiaries or Beneficiary section. If you need to make a change, refer to the Forms section mentioned above.

Correspondence Preferences

Rather than mailing you paper, SBCERA can notify you electronically when certain information is available, including your Member Statement or Payroll Advice. To adjust your settings, go to the bottom menu and click Communication Preferences. There you can select whether you prefer email or mail for most interactions and also indicate which items you receive via eCorrespondence. If you select email as your distribution method, be sure to verify that we have the correct email address and click update.

Custom Calculators

Get an idea of how much you might receive in retirement (Estimate a Benefit) or how certain deductions may affect your benefit (Gross to Net Benefit Estimator).

If you have trouble logging in, please contact us at Support@SBCERA.org.